

## PRICES

This price list (issued February 2024) cancels all previous listed prices. Prices quoted are F.O.B. our nursery in Edmonton and do not include GST. We make every effort to keep this price list applicable to the entire season. However, prices listed and availability are subject to change without notice. WHOLESAL pricing is applicable for businesses active in the Landscape and Nursery industry ONLY. If packaging or boxing is required, they will be charged at cost.

## TERMS

We accept payment by CASH, DEBIT, E-TRANSFER, VISA and MASTERCARD (We do not accept American Express at this time). Please pay at time of invoicing.

## PLANT SELECTION & VISITING THE NURSERY

An open invitation stands to all who wish to visit and inspect our stock. You are welcome to come and choose the plants you require anytime during our regular business hours. You may also make arrangements to meet with your clients at our nursery. If your client will be visiting the nursery please ensure that you or your representative will be present to accompany and assist them with their plant selection.

**\*\*\*If your client should come unaccompanied and require assistance from our retail staff for selection or purchase, retail prices will be charged (wholesale pricing will not be made available to clients of wholesale customers) We appreciate your cooperation in this matter.\*\*\***

## SIZES & GRADING

All nursery stock is graded in accordance with the Canadian Standards For Nursery Stock as prepared by the Canadian Nursery Landscape Association.

## GUARANTEE

Nursery stock is guaranteed to be in good condition and true to the name, grade, and quantity ordered, upon leaving the nursery. No other warranty is expressed or implied. We have no control over transportation, planting procedures, site conditions, maintenance or weather and therefore our responsibility ends when plants leave the nursery.

## CLAIMS

All claims must be brought to our attention within 2 days of receipt of goods and in writing within 7 days of purchase. Claims will not exceed the cost of the goods purchased. If stock is damaged or unduly delayed in transit, please file a claim with the transport company immediately.

## RETURNS & RESTOCKING CHARGES

The return of plants will be **considered** if they are in a good, saleable condition and **within 2 days of purchase**; upon the approval and at the discretion of the nursery manager. A 20% restocking fee will be charged and a possible 5% transaction fee if originally paid by credit or debit card. Any plants removed from their containers or planted cannot be returned.

## SHIPPING

2 days notice may be required to assemble orders during the Spring season. All goods travel at purchaser's risk and expense. We will assist in shipping arrangements but our responsibility ceases once the goods are accepted by the carrier. Ensuring plants have adequate protection (tarping) if transporting in an open truck or trailer is the responsibility of the purchaser.

## HOLDING POLICY

Purchased trees may be held at our nursery at no cost until June 15 of the current season. After this date trees can be held at no cost for up to 30 days. After which a maintenance fee of \$10 per tree and 10% of the value of potted plants will be charged and will incur a maintenance charge of \$10 per tree for every 30 days held at the nursery

## CONTAINER (POT) RETURNS

In most cases nursery pots will not be accepted as recyclable by your local facilities and go directly to the landfill. To help our environment we will gladly accept undamaged, unbroken containers 15cm and larger for reuse. We cannot at this time accept damaged or unusable nursery containers or those smaller than 15cm.

## GENERAL INFORMATION

Phone: (780) 472-6103

Fax: (780) 472 9218

Email: [info@sunstarnurseries.com](mailto:info@sunstarnurseries.com)

Website: [www.sunstarnurseries.com](http://www.sunstarnurseries.com)

Mailing Address: 810 - 167 Avenue N.E. Edmonton, Alberta, T5Y 6K9

Business Hours: **MAY 1st to JUNE 15th:**

Monday, Wednesday, Friday & Saturday: —————▶ 8am to 5pm

Tuesday & Thursday: —————▶ 8am to 8pm

**JUNE 15th to SEPTEMBER 28:**

Monday to Wednesday  
& Friday to Saturday: —————▶ 8am to 5pm

Thursdays: —————▶ 8am to 8pm

We are always **CLOSED ON SUNDAYS**

***\*\*\*Hours may change without notice - Please call or refer to website for updates\*\*\****

**Nursery Stock:** Much of our selection is grown on location at our nursery in Edmonton. Most plants listed are rated Prairie Hardy and suitable for our region: ZONE 3. We keep an excellent selection available during the entire growing season from Spring to Freeze up.

**Product Sizing:** Nursery stock is graded and sized according to the Canadian Standards for Nursery Stock. All sizes are listed in metric. A measurement conversion chart is provided on the back cover of this price list for your convenience.

**Transport:** Please remember to bring a tarp or suitable covering to protect your purchases from wind and sun exposure during transport. Even a short trip without adequate coverage/protection can severely damage plants due to desiccation of foliage. We can arrange delivery for a fee, if required.

SUNSTAR IS NOT RESPONSIBLE FOR DAMAGE CAUSED TO PLANTS DUE TO IMPROPER TRANSPORT.

\*\*\*Prices do not include GST. 5% GST will be added at time of purchase.\*\*\*

**\*\*\*Please be advised that due to supply chain issues and industry wide shortages; many price changes are to be expected throughout the 2024 season.\*\*\***